

A Study on Information Seeking Behaviour of Public Library Users in Salem District

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The present study aims at understanding the awareness of information needs and information seeking behaviour of Public library users in Salem district. The study reveals that: Majority of the respondents were male. The majority of users in the public libraries in Salem district are the employees followed by the students. 26 (22%) respondents are students followed by 17 (14%) respondents who are the farmers. While 62 (52%) respondents are employees, 15 (12%) respondents are businessmen. 31 (26%) respondents expressed that their level of satisfaction on library services was excellent followed by 50 (42%) respondents rating the satisfaction level as good. While 30(25%) respondents are just satisfied with the level of library services being rendered, 09 (07%) respondents expressed their dissatisfaction on the library services. Based on these result it was optional that a questionnaire on public library users ability to use information needs and information seeking behaviour to be prepared reading Newspaper, employment news and preparing for competitive exams etc. It was also suggested that a more insistent information use and information systems should be developed at library users and orientation programme to create awareness among public library users on the existing.

Keywords: Public library services, Mobile services, Information Seeking.