



Uva Wellassa University
Faculty of Management

Degree of Bachelor of Business Management in Hospitality, Tourism and
Events Management

THIRD YEAR FIRST SEMESTER EXAMINATION – FEBRUARY/MARCH 2012

HTE 351 -2 Facility Design and Development in Tourism

Part C – Essay Questions

Answer two (02) questions.

Marks allocated for part C: 50 Marks

1. "Small hotels do not provide dedicated function space for different types of functions owing to land limitations & operational costs".
 - a. What are the major components in a function space? How can you efficiently create a function space to accommodate different banquets, conference and meetings? (10 marks)
 - b. How do you plan your banquet entrance? (2 marks)
 - c. What factors do you consider when allocating space for a function space? (3 marks)
 - d. Draw a simple plan for a back of the house indicating key areas? (8 marks)
 - e. What is back dock of a hotel? (2 marks)

2. "Maintenance department plays a vital role in Facilities Management in a Hospitality Establishment".
 - a. Explain different maintenance procedures in a hotel.
 - b. What are the different ways of getting maintenance work done, briefly explain giving examples?
 - c. What are the communication methods involve in an effective maintenance system?
 - d. In which occasions do you have to go out of the routine purchasing procedures in order to attend the maintenance needs?
 - e. What are the major goals of an effective maintenance system? (5x5 = 25 marks)

3. Select one of the following locations & plan & design a medium size hotel property.
 1. Coastal area (Beach Resort)
 2. Cultural Triangle
 3. Hill Country
 4. Wild Life (safari park)
 5. City Hotel
 - a. Briefly explain your planning & design process for the project? (15marks)
 - b. Indicate the types of rooms you are planning to have & draw a zonings of a guest room (05 marks)
 - c. Indicate criteria for the lobby area and draw a simple lobby for the hotel (05 marks)

4. Safety & Security would be a critical area to be considered and planned effectively to operate a Hotel in any location. Discuss this in details with your suggestions to have an efficient Safety & Security control in a hotel by emphasizing following areas.

- a. Fire safety
- b. Emergency procedures
- c. Key controlling methods
- d. Guest room safety & personal valuables
- e. Accidents & Hazard prevention

(5x5 = 25 marks)

