



**Part - C Essay Questions**

**Answer two (02) questions including question no. 01.**

**Marks Allocated: 50**

01.

- a) Explain the open systems view of organizations. (10 Marks)
  
- b) Explain the organizational diversity and two major approaches to manage the organizational diversity. (10 Marks)
  
- c) Organizational design is the process of choosing and implementing a structural arrangement.

**You are required to:**

Compare the dimensions of traditional organization and network organization.

(10 Marks)

(Total Marks 30)

02. "Communication is a process by which information is exchanged and understood by two or more people, usually with the intent to motivate or influence behavior. Communication serves major functions within a group or organization. However, number of barriers can distort effective communication".

- a) List out four major functions of communication. (04 Marks)
  
- b) Explain the six (06) barriers to effective communication. (06 Marks)
  
- c) Briefly explain the process of communication. (10 Marks)

(Total Marks 20)

03. A group is considered as two or more individuals, interacting and interdependent, who have come together to achieve particular objectives.

**You are required to:**

a) Explain five stages of group development model. (10 Marks)

b) Discuss the pros and cons of group decision making. (10 Marks)

(Total Marks 20)

04.

a) What are the key elements of motivation? (03Marks)

b) What is the basic process of motivation? Explain briefly. (05Marks)

c) The concepts of motivation are explained by three major theories namely, content theories, process theories and reinforcement theories.

**You are required to:**

Explain any of the above theories out of three major theories. Use examples from an organization which is familiar to you. (12 Marks)

(Total Marks 20)