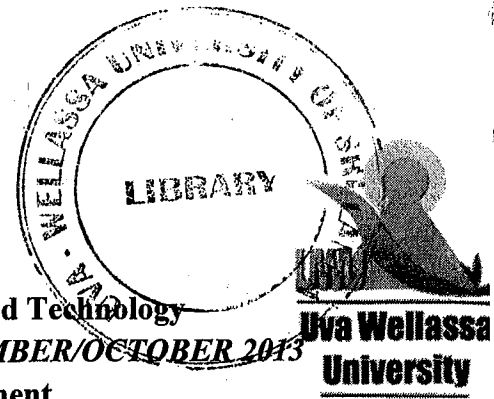


**Uva Wellassa University**  
**Faculty of Science and Technology**  
**Degree of Bachelor of Science in Computer Science and Technology**  
**THIRD YEAR FIRST SEMESTER EXAMINATION – SEPTEMBER/OCTOBER 2013**  
**EMG 342-1 - Leadership and Skill Development**



Instructions to candidates:

No. of questions : Five (05)  
No. of pages : Two (02)  
Time allocation : One (01) Hour  
Total marks allocated : Fifty (50) marks  
Answer **any two (02)** questions.

Index No:

01. "Effective leadership requires a good sense of cross cultural differences in managing expatriates."

**You are required to:**

- a) Briefly discuss the cross cultural differences in business management. (10 marks)
- b) Discuss the strategies for managing the cross cultural differences. (15 marks)

**(Total – 25 Marks)**

02. "Effective leaders should know their values, strengths and weakness and also are able to balance their emotions."

**You are required to:**

Critically discuss the core competencies of self-management required for an effective leadership role.

(25 Marks)

03.

- a) Briefly explain how a leader can develop an ethical organizational culture. (10 marks)
- b) Discuss how a firm can be a socially responsible firm in business operations. (15 marks)

**(Total – 25 Marks)**

04.

- a) Briefly explain the importance of team cohesiveness and team norms for effective team building. (10 marks)
- b) Discuss the role of an effective leader in team building process. (15 marks)

**(Total – 25 Marks)**

05. Critically discuss how a leader can effectively manage employees who are with different readiness levels for work. (25 Marks)