

**“AN ANALYSIS ON SOLID WASTE MANAGEMENT IN
HOTEL INDUSTRY”
(WITH REFERENCE TO FOUR & FIVE STAR HOTEL IN
COLOMBO DISTRICT)**

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ABSTRACT

Solid waste management is one of the serious, complex and challenging problems in developing countries and some organizations have identified it as a strategic way of addressing environmental and social concerns. Many researchers have identified the contribution of management level employees towards the implementation of waste management practices. But it has ignored the operational level employee contribution in their studies. Therefore, this study focused to evaluate the contribution of operational level employee contribution to develop waste management programs in five & four star class hotels. There are three main objectives as to identify waste management practices in five star & four star hotels in Sri Lankan context, to understand the attitudes of operational level employee toward waste management program and to identify operational level employee contribution to waste management practices. The data was collected from five star and four star hotel employees. The interview method and questionnaire method was used to collect data and both qualitative and quantitative methods were to analyze data. Conceptual model was developed based on employee attitudes towards seven waste management practices which were taken as independent variable and the dependent variable is taken as solid waste management programme. Quantitative data were analyzed by using Kruskal walli test and descriptive analysis and Qualitative data analyze by using descriptive statistics. Research finding were emphasized that they have a positive attitude towards waste management practices even though they doesn't rewarded. Furthermore it revealed that still the hotels in Colombo region are not highly focuses in new waste management practices such as 7R system mean while still they use 3R, 5R concepts.