

Uva Wellassa University of Sri Lanka  
Faculty of Applied Sciences  
Department of Computer Science and Informatics  
100 level 1<sup>st</sup> Semester Examination – July/August - 2019  
IIT343-3 Organizational Behavior



**Instructions to candidates**

Duration for Part B and Part C: Two (02) hours and fifteen (15) minutes  
Do not remove the question paper from the examination hall.

Part B

Number of questions: Nine (09) Structured Essay  
Mark allocation: 30  
Answer all questions

Index No:

1. Briefly explain the types of values.

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(2 mark)

2. What are the five (05) contributory disciplines of the Organizational Behavior field?

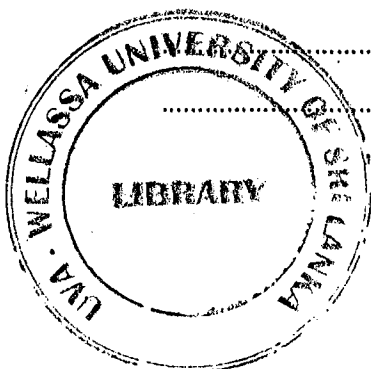
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(5 mark)

3. What are the functions of an attitude?

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(4 mark)



4. What are the five (05) basic types of personalities according to big five model?

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(5 mark)

5. What are the main levels to achieve organizational effectiveness?

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(3 mark)

6. List two (02) individual forces against change?

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(2 mark)

7. List three (03) individual factors that influence political behavior.

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(3 mark)

8. Why do people join with groups? Write three (03) reasons.

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(3 mark)



What are the potential sources of stress?

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(3 mark)

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**Part C**

**Instructions to candidates**

**Number of questions:** Three (03) Essay

**Mark allocation:** 40

**Answer all questions**

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1. Discuss the functions of an organizational culture. (15 mark)
  
  2. Explain the differences between Type A personality and Type B personality. (15 mark)
  
  3. Explain five (05) perceptual errors with real world examples. (10 mark)

