



Uva Wellassa University
Faculty of Management

Year I Semester I Examination – December 2008

CMS-101-4 Communication skills

Repeat paper

Time : 3 hours

Total marks : 40

Answer any four questions

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1. "Communication is more than speaking and listening". Discuss.
2. Explain the "excellent interpersonal skills" need for career.
3. What are the barriers to effective listening?
4. Explain the terms
 - a). Communication Imperative
 - b). Jargons
 - c). Slangs
 - d). Signs
 - e). Feedback
5. As an interviewer what are the verbal skills you expect from an interviewee?
6. Prepare an article for a newspaper one of the followings.
 - i. 'Knowledge without Character'
 - ii. 'Wealth without Work'
 - iii. Pleasure without Conscience'
7. The mirror image of your personality is your own 'non verbal communication.' Discuss.