Motivational Factors Induces To Engage In E-Lancing: With Special Reference To IT Undergraduates In Sri Lanka

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ABSTRACT

eLancing is a self-employment arrangement emerged with the new internet developments in the 21st century. Individuals interested in being hired by the clients who are looking for such individuals, work remotely through a networked online platform called eLance marketplace. Such platforms create a global pool of human and intellectual capital for internet based problem-solving, economic production and service delivery. Information Technology (IT) sector has a high demand and benefits potential with the current global eLancing trends. As a developing country, Sri Lanka has a fierce potential to boost the economy while reducing the unemployment by promoting eLancing in the university scales especially focusing on IT sector.

Better understanding why individuals engage in eLancing is imperative not only to devise strategies to achieve it but also to explore new application of the concept. This study aims to address that deficiency with the objective of finding out the motivational factors that induce IT undergraduates to engage in eLance activities. In order to achieve it, this study was designed using a qualitative approach. A sample of 20 IT undergraduates who are already engaged in eLancing was selected utilizing snowball sampling method representing both government and non-government universities. The qualitative data was collected by conducting semi-structured interviews. The interview transcripts were analyzed to identify patterns using thematic analysis techniques with the support of a Qualitative Data Analysis (QDA) software. This study came up with fourteen motivational factors that include followings; Financial incentives, Financial emancipation; Higher Returns; e-money for e-purchases; Opportunity to develop skills and Knowledge; Freedom and Flexibility; Marketplace Reputation; Experience; Trust of payment; Peer success and support; Career opportunities; Passion and Enjoyment; Recognition; and international customer relations. Results of this study add rich qualitative data to the eLancing literature as well as to the other social and managerial implications.

Key words: eLance, Motivations, eLance marketplace, IT undergraduates, online freelancing